

**How can I check if a property is available in the period I am interested in?**

You can send us an e-mail at [agriturismo@corzаноepaterno.it](mailto:agriturismo@corzаноepaterno.it) – tel +39 0558248179, mob +39 3335850259 – skype corzаноepaterno

**At what time is check -in and out?**

Check-in: the arrival time is foreseen for Saturday afternoons from 3 to 7 pm

Check-out: departures to take place on Saturday mornings by 10 am

Modifications to the above are possible must be agreed at time of booking. When you reach the property the owner or a representative will be there to meet you and give you all information regarding the property

**What shall I do if I cannot check-in between 3 to 7 pm?**

In this case you can get in touch with the key holder (her phone number is on the rental voucher) and provide your new arrival time or call our office on +39 0558248179

**Is the price per room/apartment or person?**

The prices indicated are the weekly rates for the entire villa or apartment

**Is the breakfast included?**

No, we do not offer this service

**Are there any additional costs once we arrive?**

All our rates are fully inclusive of weekly rental, final cleaning, electricity, gas for the kitchen, water, linen, towels, weekly change, welcome basket, Wi-Fi area

**Is heating included in the price?**

No. Heating is not included in the rental price. Payment according to consumption

**Is electricity included in the price?**

Yes.

**How we can confirm the booking?**

In order to confirm booking we ask you to send us your credit card details and the expiry date, we will not charge your card. Payment can take place after arrival.

**What if we have to cancel the booking?**

Our cancellation penalties:

20% of the full amount due for cancellations done before 20 days from arrival time

50% of the full amount due for cancellations done after 20 days from arrival time.

**Can we settle the bill on arrival?**

Yes. You can pay the bill on arrival or during your stay.

**Which languages are spoken at the reception?**

English, Italian

**What if something breaks or needs repairing during our stay?**

Contact the person responsible for the property as indicated on your voucher – you will

always have a contact number for an English speaking person who can help you.

**Are there quiet, private, romantic rooms?**

Yes, each bedroom is quiet, private and romantic.

**Is linen provided?**

All the properties supply both bed and bath linen (with weekly change).

**Is there a TV in the rooms/apartments?**

No

**Is there a telephone with direct dialing in the rooms/apartments?**

No

**Is there air conditioning in the rooms/apartments? Is there any extra charge for this?**

No. There is no air conditioning. We provide each apartments with fan

**Is there a swimming pool?**

There is a private pool at Corzano for the Guest of Corzanello and Gina.  
For the Guests of Erta and Fallochio there will be one next season, 2011

**Is parking or garage available?**

There is a free parking area

**Where can we rent a car?**

There are car rental agencies in Florence, Siena, Colle Val d'Elsa, San Gimignano, Poggibonsi and at all major airports

**Are there grocery stores or supermarkets in the surroundings?**

There are grocery stores close to the properties and supermarkets in San Casciano Val di Pesa or Tavarnelle Val di Pesa

**Which is the nearest village or town?**

San Pancrazio, 6 km from Corzano and 1.5 km from Paterno

**Which is the nearest railway station?**

The main railway station is in Poggibonsi 22 km, or Empoli and Florence, both about 30 minutes away

**Which is the nearest airport?**

The nearest is Florence (35 Km)

**Do you have a pick up service from and to the airport?**

On request

**Are pets welcome?**

Yes

**Is there a restaurant in the property?**

No, but we have a cook on request.

**Which forms of payment do you accept?**

Credit card, Cash

**Are there extra services?**

On request: domestic help, cook , baby-sitter, cooking classes